

Rules of the Igloo:

- ❖ All Governor's Orders are in place including:
 - limited seating to 6 "unique" patrons per Igloo.
 - masks are to be worn when outside of the Igloo.
- ❖ Alcohol not produced by Red Heifer Winery is not permitted anywhere on property as per State Law.
- ❖ Children, pets, smoking, or vaping are not permitted.
- ❖ Glitter, confetti, or items tied or taped to the Igloo or the furnishings is not permitted.
- ❖ We reserve the right to refuse service to anyone for any reason. We will not serve any person who is visibly intoxicated.

Violations of any of these above policies will result in your rental fee being forfeited and your reservation will immediately conclude.

- ❖ One tab will be opened for your Igloo. All orders during your visit will be placed on this tab until the minimum expenditure is met. The tab can be split into equal parts at the end of your visit. Purchases to go can be placed on individual tabs.
 - Minimum purchase is \$85, before discounts, taxes, and gratuity
 - 18% gratuity will be applied to the bill
- ❖ Clean up after your group. Ensure food and trash is picked up and disposed of. Wine glasses, ice tins, and empty bottles are to be returned to the tasting room attendant. If the Igloo is left unsatisfactory, a fee no less than \$10 will be billed to your credit card.
- ❖ A damage and theft waiver will be signed.
- ❖ After each use, the Igloos are sanitized and then treated with UV and O-zone. To ensure we have enough time to properly clean between reservations, conclude your visit on-time.
- ❖ You and your guests assume all risk associated with COVID19 by voluntarily visiting this establishment.

Frequently Asked Questions:

Are the Igloos heated?

Yes, all Igloos are outfitted with an infrared heater. In addition, on bright, sunny days the Igloos are heated with passive solar heat. For the most comfortable experience, visitors should dress in layers with options for warm and cool. Late afternoon visitors should note: the temperature will decrease when the sun goes down.

Can we have more than 6 people in an Igloo or book multiple Igloos?

The current COVID restrictions limit seating to 6 "unique" patrons. Multiple Igloos can be reserved if your group is larger than 6, however guests may only use 1 Igloo for contact tracing purposes. If you have more than 6 people in an Igloo or are "swapping" between Igloos we will end your reservation without refund. (Sorry, we can't risk fines or sanctions.) We will not approve requests for both Igloo and Fire Bowl at co-current times.

How are the Igloos cleaned?

After a reservation concludes all surfaces are sprayed with a disinfectant. The Igloos are sealed and treated with UV and O-zone. The Igloos are then re-opened for fresh air until the arrival of the next guests. This process takes approximately 1 hour.

Can we bring food? Do you serve/sell food?

Yes, food can be brought with you. Please be sure to clean up all food and trash before departing.

Yes, we sell Palmyra Farm charcuterie boards in a variety of sizes, Amish made cheese, crackers, chocolate, and most days we offer a soup du jour.

Can the Igloos be used in the rain or bad weather?

Yes, the Igloos are waterproof and can be used in rain and snow. For the safety of everyone, in the case of high wind (50+ mph), heavy snow, or ice we will reschedule your reservation.